

***eLoyalty Corporation Recognized by Cisco as Partner of the Quarter in the United States***

eLoyalty Corporation has been recognized by Cisco Systems' Customer Interaction Solutions group as the Partner of the Quarter in the United States for their fiscal second quarter. This designation was awarded based on a combination of eLoyalty's #1 position in revenue contribution for Cisco's Contact Center Business Unit (CCBU), along with our quality work in solutions implementation and 24x7 Contact Center Managed Services for customers in the United States. eLoyalty's Integrated Contact Solutions (ICS) offerings enable companies to reduce operating costs, transform their customer service and sales experience, and deliver solid economic benefits.